



Eva-Maria Cattoen

Mediator and expert for participatory processes and conflict management in the environmental and regional development sector

LechtAlps-Team:

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We work within a broad international network.

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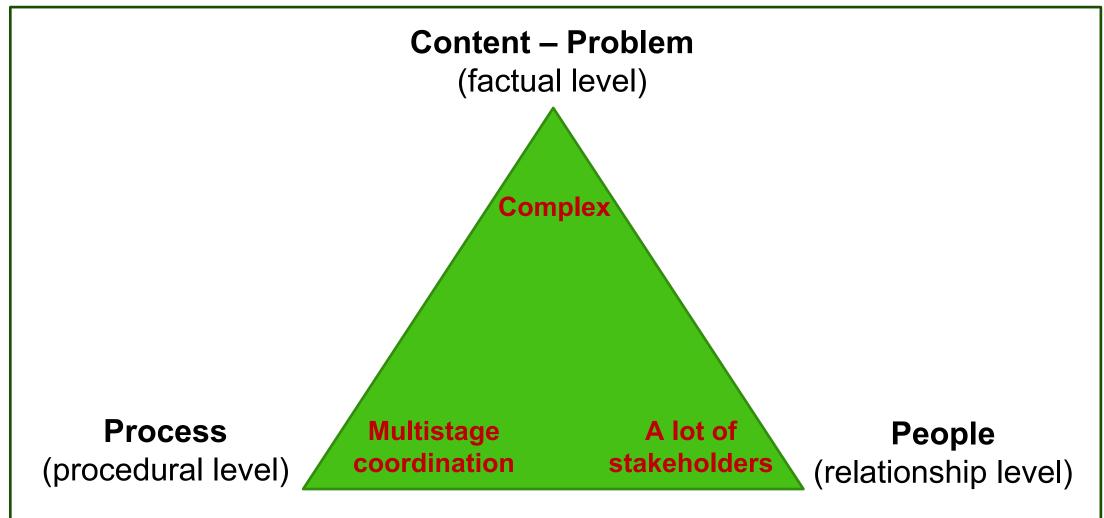
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Participation: Three levels of consideration



Source: Adapted from LechtAlps, based on Moore (1986) and Walker and Daniels (1997: 22).102 and F. Madden, B. McQuinn /Biological Conservation 178 (2014) 97–106

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When is external process support and mediation especially helpful?

- Complex setting regarding (a) content
 - (b) many different interests
- Many people involved big groups
- (Highly) conflicted topics or situations





Complexity - Dynamics behind conflicts

Avalanche of topics

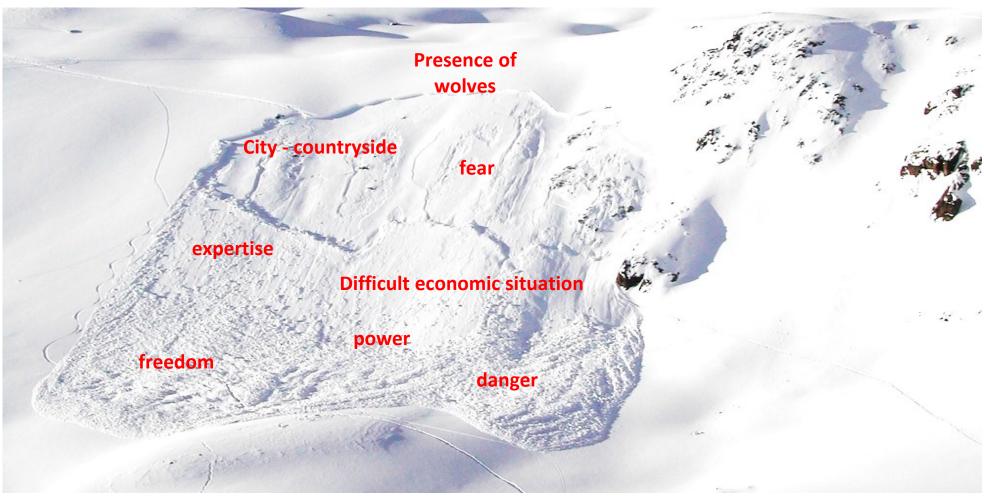
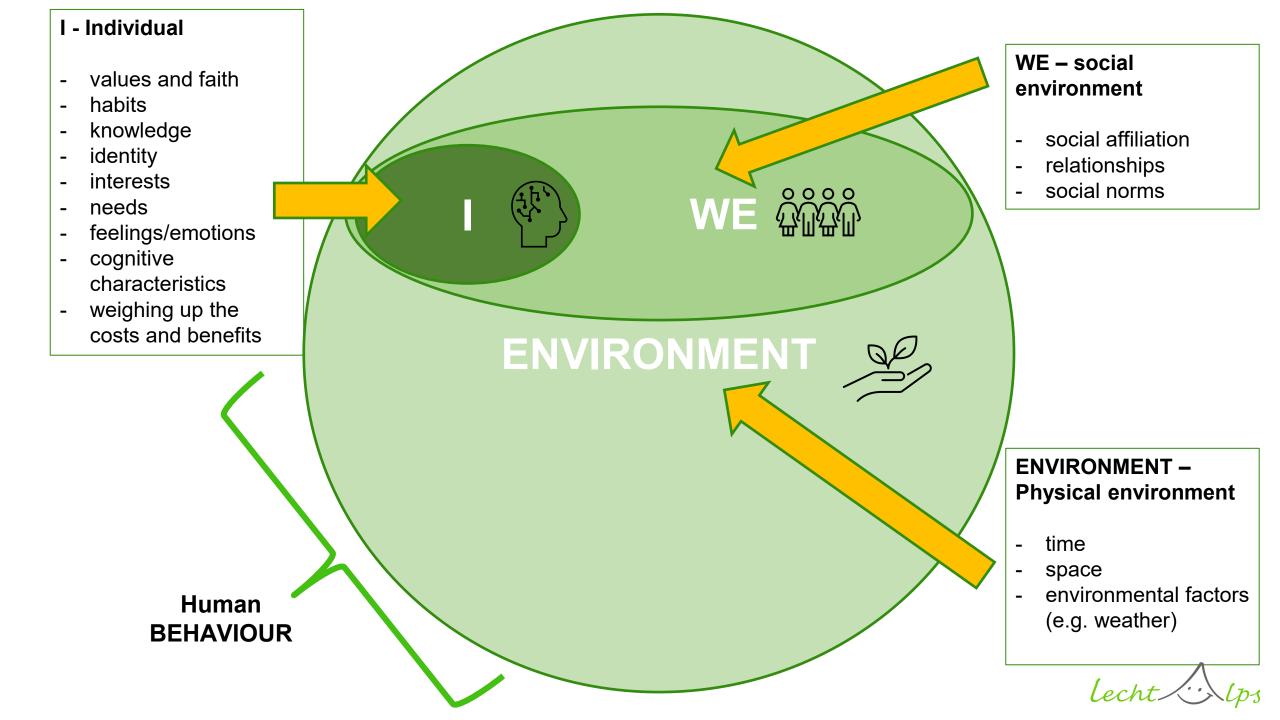
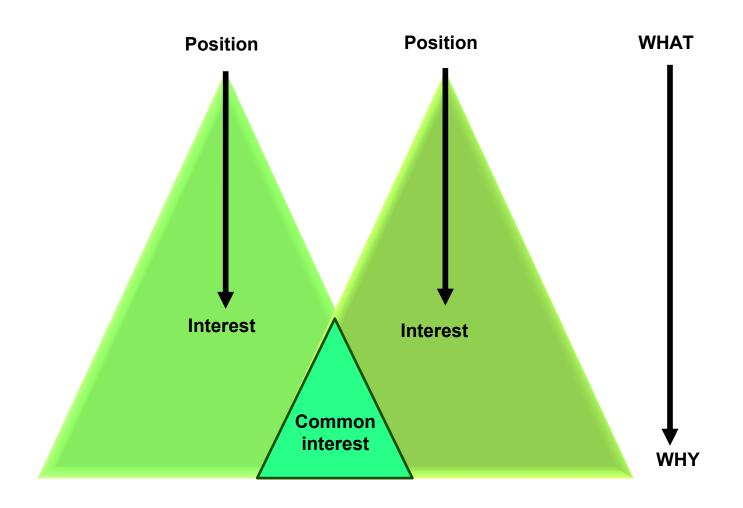


Photo: WSL-Institut für Schnee- und Lawinenforschung SLF, adapted by EMC

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Method example Harvard concept – from positions to interests





Case study 1: Mediative process support within the LE-project "Lynx action-plan in Austria"

Objective:

 To carry out preparatory work for a broadly supported species protection project for the lynx (Lynx lynx) to enable the long-term survival of the species in Austria.

Specific goals:

- Involve all relevant stakeholders
- Enable broad exchange and discussion on the topic
- Build trust and cooperation among partners
- Create technical basics
- Develop a joint follow-up project
- PR work

Period: 2022 – 2024

Partners: ÖBf, Stadt Wien, WWF AT and

Naturschutzbund AT



Conflict Escalation Model

1. TENSION

Anger – conflict isn't voiced at this stage

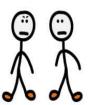
Level 1

2. DEBATE

Parties try to convince each other



No more discussion - empathy shrinks



Internal facilitation

Connecting person

4. COALITIONS

Parties look for supporters – it about winning now

Level 2

5. LOSS OF FACE

Opponents are disparaged – including exaggerations/lies

6. THREATS

Parties try to gain control with threats



External professional facilitation

Conflict facilitation

Mediative Settings

7. LIMITED DESTRUCTION

Opponents are not seen as humans - "Damage them!"

Level 3

8. ANNIHILATION

Opponents are annihilated with all means

9. ABYSS

Personal annihilation acceptable als long as apponents go down too



Court



Method example 2 – When people do not want to speak anymore with each other



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Case study 2: A multi-stakeholder conflict on Mountainbiking in forests around Innsbruck (AUT)

Objective:

- To establish a participatory process for successful conflict management
- enable nature- and socially compatible cycling in and around Innsbruck

Specific goals:

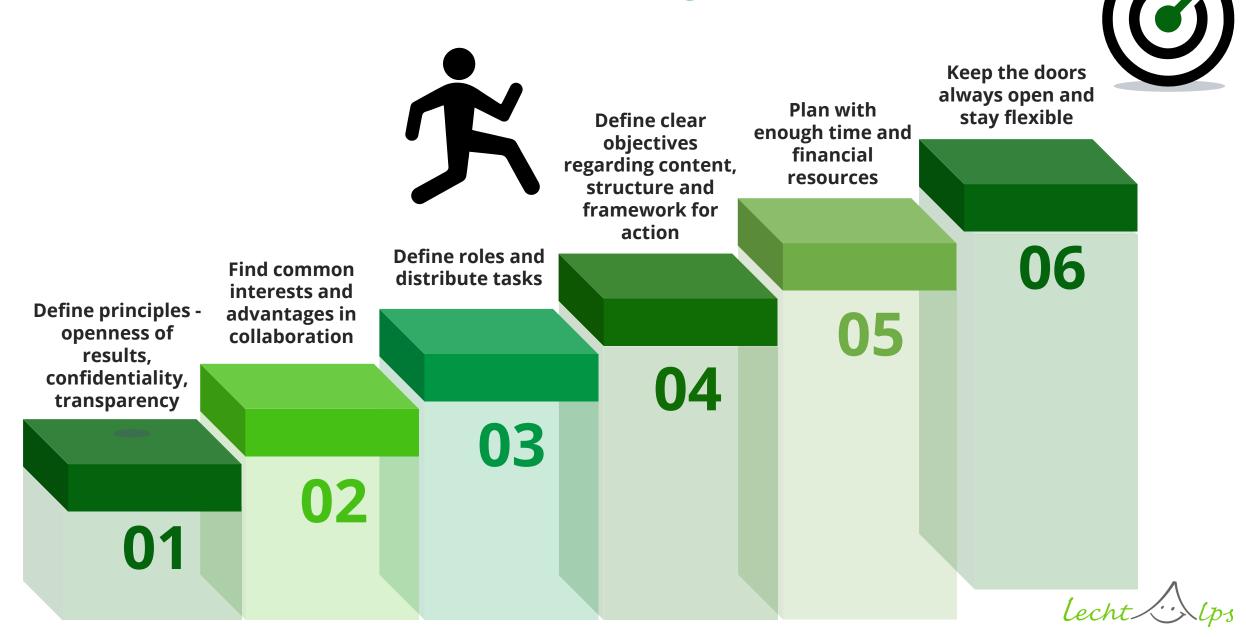
- Create step by step a trusting, transparent basis for cooperation
- Involve successfully as many affected parties as possible
- Establish viable formats and structures

Period: 2022





Important steps for establishing cooperation



Why focusing on good relationships and resilient networks?



Mediative work in environmental conflicts helps ...

- Reducing conflict escalation and social polarization
- Using techniques for conflict management, de-escalation and process design
- Strengthening the capacities for dialogue and cooperation among involved parties above differences
- > Improving social justice in conflict situations
- Establishing resilient networks





Environmental Mediation Initiative















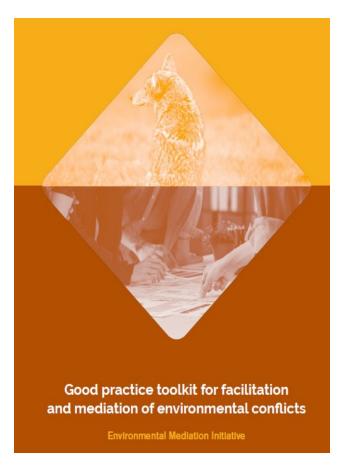






Environmental Mediation Initiative

New European training curricula for facilitating environmental conflicts. Erasmus+ - Small-scale partnerships in adult education





Download here:

https://lechtalps.com/environmentalmediation-initiative/





Thanks for your attention! Questions?

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Mit den Menschen, für die Alpen!

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